

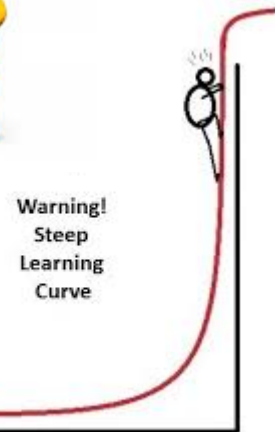
Persistent poor performance





- ❖ The ESHG-Eurogentest Quality sub-committee reviews poor performance and persistent poor performance in genetics and genomics
- ❖ There are a few laboratories that repeatedly make genotyping and/or interpretation errors

The EQA provider has

- ✓ Informed laboratory - root cause
- ✓ Informed the quality manager
- ✓ Informed the CEO of the institute
- ✓ Some improvement in 7 yrs, steep learning curve, still poor performance



Need for oversight/regulatory body

- ❖ Swiss – Federation of Public Health 
- ❖ UK - National Quality Assessment Advisory Panel (NQAAP) for Genetics through Royal College of Pathologists 
- ❖ Any persistent poor performance is dealt with by these bodies – no anonymity at this stage
- ❖ Give advice and assistance
- ❖ Can visit the laboratory if needed
- ❖ In UK could escalate to Joint Working group/ Quality Care Commission if continued persistent poor performance



Why an oversight/regulatory body?

- ❖ Accreditation not sufficient – need to close the loop
- ❖ QSC contacted National Representatives to ascertain whether any such body in their country
- ❖ Other industries/Healthcare have regulatory bodies where ‘near misses’ that could be critical occur
- ❖ Genetics is the same - Genotyping/Interpretation error could lead to incorrect patient management with devastating consequences



What can you do?

- ❖ Need to set up such bodies in other countries
- ❖ Contact President of your National Colleges or Professional Body or Department of Health



- ❖ Need more information? – ros.hastings@ouh.nhs.uk