Persistent poor performance

- The ESHG-Eurogentest Quality sub-committee reviews poor performance and persistent poor performance in genetics and genomics.
- There are a few laboratories that repeatedly make genotyping and/or interpretation errors.

The EQA provider has:
- Informed laboratory - root cause
- Informed the quality manager
- Informed the CEO of the institute
- Some improvement in 7 yrs, steep learning curve, still poor performance
Need for oversight/regulated body

- Swiss – Federation of Public Health
- UK - National Quality Assessment Advisory Panel (NQAAP) for Genetics through Royal College of Pathologists
- Any persistent poor performance is dealt with by these bodies – no anonymity at this stage
- Give advice and assistance
- Can visit the laboratory if needed
- In UK could escalate to Joint Working group/ Quality Care Commission if continued persistent poor performance
Why an oversight/regulatory body?

- Accreditation not sufficient – need to close the loop
- QSC contacted National Representatives to ascertain whether any such body in their country
- Other industries/Healthcare have regulatory bodies where ‘near misses’ that could be critical occur
- Genetics is the same - Genotyping/Interpretation error could lead to incorrect patient management with devastating consequences
What can you do?

- Need to set up such bodies in other countries
- Contact President of your National Colleges or Professional Body or Department of Health

Need more information? – ros.hastings@ouh.nhs.uk